

CLIN STRUCTURE MCFP SECO (Appendix L)
as of August 10, 2012 - Amendment #1

CLIN #	Description	PWS Ref	Contract Type	Unit	Qty	Monthly Price	Price Base Yr	Monthly Price	Opt Yr 1	Monthly Price	Opt Yr 2	Monthly Price	Opt Yr 3	Monthly Price	Opt Yr 4
1	SECO Spouse Career Center														
	Tier 1 Staffing Level	6.2	FFP	Months	12										
1A	Base Call Volume up to 9,000 Calls/Month														
	Tier 2 Staffing Level	6.2	FFP	Months	12										
1B	Base Call Volume of approximately 9,001-11,000 Calls/Month														
	Tier 3 Staffing Level	6.2	FFP	Months	12										
1C	Base Call Volume of approximately 11,001-13,000 Calls/Month														
	Tier 4 Staffing Level	6.2	FFP	Months	12										
1D	Base Call Volume of approximately 13,001-15,000 Calls/Month														
	Tier 5 Staffing Level	6.2	FFP	Months	12										
1E	Base Call Volume of approximately 15,001-17,000 Calls/Month														
	Tier 6 Staffing Level	6.2	FFP	Months	12										
1F	Base Call Volume of approximately 17,001-19,000 Calls/Month														
	Tier 7 Staffing Level	6.2	FFP	Months	12										
1G	Base Call Volume of approximately 19,001-21,000 Calls/Month														
	Tier 8 Staffing Level	6.2	FFP	Months	12										
1H	Base Call Volume of approximately 21,001-23,000 Calls/Month														
	Tier 9 Staffing Level	6.2	FFP	Months	12										
1I	Base Call Volume of approximately 23,001-25,000 Calls/Month														
	Tier 10 Staffing Level	6.2	FFP	Months	12										
1J	Base Call Volume of approximately 25,001-27,000 Calls/Month														
	Tier 11 Staffing Level	6.2	FFP	Months	12										
1K	Base Call Volume of approximately 27,001-29,000 Calls/Month														
	Tier 12 Staffing Level	6.2	FFP	Months	12										
1L	Base Call Volume of approximately 29,001-31,000 Calls/Month														
1M	Spouse Career Center	6.1, 6.3, 7.0, 7.2	LH	Months	12										
2	SECO Web Presence / IT Operations Management	8.0, 11.0	LH	Months	12										
3	Program Management	9.0, 10.0, 12.0, 13.0,14.0	LH	Months	12										
4	Other Direct Costs (ODCs)		Reimbursable	Months	12										
5	Travel		Reimbursable	Month	\$20,000										
6	Optional Labor - Spouse Career Center	6.2	NTE	Year	5000 hrs										
7	Optional Labor - Program Management	9.0, 10.0, 12.0, 13.0,14.0	NTE	Year	5000 hrs										
8	Transition In (2 phases taking 1 to 3 months)	15	FFP	Months	3										